WAITLIST POLICY

At Vella Strength & Healing, I understand that finding an appointment time that works for you is an important part of accessing care. If my current schedule does not accommodate your needs, I'm happy to offer the option of joining the waitlist.

Joining the Waitlist
Joining the waitlist allows me to contact you when an appointment becomes available that may work with your schedule. While I do my best to accommodate client needs, placement on the waitlist does not guarantee an appointment or a specific timeframe for scheduling.

When an Opening Becomes Available
I may reach out by phone, email, or text when an appointment becomes available. If the offered time works for you, please respond within 24 hours, unless otherwise specified. If I do not hear back within that timeframe, I may offer the opening to another client so that appointment times can be made available to those waiting for care.

Keeping Your Information Current
Please let me know if your availability, contact information, or scheduling needs change. If you no longer wish to remain on the waitlist, you may request removal at any time.

Once an Appointment Is Scheduled
When you accept an appointment and receive confirmation, the standard Vella Strength & Healing payment and cancellation policies apply.

Thank you for your patience and understanding as I work to provide thoughtful, individualized care while maintaining a sustainable schedule. I appreciate your interest in working with Vella Strength & Healing and look forward to connecting when an appropriate opening becomes available.

Acknowledgment

I understand that joining the waitlist does not guarantee an appointment and that scheduling depends on availability.

Client Name: _____

Client Signature: _____

Date: _____